



Nashua Connectivity Fair Use Policy (FUP)

September 2017

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This policy is applicable to all Nashua Fibre and Wireless products.

Nashua reserves the right to establish policies, rules and limitations concerning the use of any of its services. Subscribers must comply with any bandwidth capacity management measures, data usage and/or transfer protocol management measures or other limitations, which Nashua may impose from time to time. Failure to comply with these rules may result in the Subscribers service being restricted, suspended or terminated, at Nashua's reasonable discretion.

Nashua reserves the right to manage its network, any IP Services and/or network services to optimise its efficiency for the benefit of all its Subscribers. Management will be done in the form of:

- Rate limiting (speed);
- Transfer protocol filtering and/or limiting (e.g. throttling bit torrents);
- Rejecting or removing spam or otherwise unsolicited bulk e-mail, anti-virus mechanisms, etc. or;
- Taking any other action deemed appropriate in order to help ensure the security of the network and IP Services to help ensure the integrity of the network experience for all Subscribers.

Nashua will manage bandwidth usage to the best of its ability during peak periods, however, it remains a best effort service.

Nashua reserves the right to limit the number of emails that Subscribers may send in any given period or to limit the total message volume (amount of data) sent per hour.

Subscribers may not place an unusually large burden on our network, including, without limitation, continuously uploading or downloading streaming video or audio; continuous FTP uploading or downloading, or otherwise generating levels of traffic sufficient to impede others' ability to send or retrieve information, or to use the services in an abusive manner in connection with any unlimited or uncapped packages, options or promotions.

Subscribers may not use the service for unattended automated operations, unless otherwise agreed. Subscribers may stay connected as long as you are actively using that connection. Subscribers further agree not to use Internet applications for the purpose of simulating network activity to avoid session inactivity disconnections.

Subscribers may not resell any services, receive any charge or benefit for the use of any services or provide Internet access or any other feature of the services to any third party or in any other way exploit the service for any commercial purposes. For example, a Subscriber cannot provide Internet access to others through an ADSL, fibre, wireless or other connection, host shell accounts over the Internet, provide e-mail or news services, or send a news feed.

